



Port de Barcelona

# Barcelona Cruise Facilities **2013**

*Europe's Leading Cruise Port*







**Barcelona**

Latitude	Longitude	Altitude (City Hall)
41° 25' 05" N	02° 07' 27" E	13 m

According to the National Geographic magazine, **“Barcelona is one of the 10 cities in the world which must be visited once in a lifetime”**. The capital of Catalonia has a wide variety of cultural, architectural and leisure attractions that make it one of the most highly-visited cities in the world.

Thanks to its charms and Mediterranean climate the city receives millions of tourists every year. The Port of Barcelona, located in the heart of the city, has contributed to the attraction of tourist by modernizing its facilities, welcoming more than **2.408.000 passengers in 2012**.

Years ago the Olympics showed the city and the port to the world. Years go by and nowadays **the Port of Barcelona is the European leader and the Mediterranean turnaround port** par excellence. We are the fourth World top cruise homeport after the Caribbean ports.

Since we have **seven specialized cruise terminals and highly trained professionals** in our Port Community we are ready to operate with the highest level of efficiency the last generation of cruise ships.

Safety and security are of the utmost importance for us. **Our terminals fully comply with the requirements set forth by the IMO.**

Creuers del Port de Barcelona, SA operates 5 cruise terminals, of which 4 as a concessionaire. Palacruceros, the Carnival group terminal, started operating in 2007. The terminal has preference for Carnival Corporation ships under a neutral management.

Both companies have invested during the last years 80.3 million euros to extend and improve the cruise facilities.

**Barcelona is co-funder and member of the MedCruise Association.**



HIGHLY TRAINED PROFESSIONALS AND COMPANIES IN OUR PORT COMMUNITY



FACILITIES PREPARED TO ACCOMMODATE THE NEW GENERATION OF CRUISE SHIPS



THE FOURTH WORLD TOP CRUISE HOMEPORT

THE MEDITERRANEAN TURNAROUND PORT PAR EXCELLENCE







## TERMINAL A



Due to fast growing number of home port passengers and the bigger capacity of the ships, Creuers del Port de Barcelona S.A., the private current concessionaire, decided to demolish the former 15 years old Terminal and build a new one prepared to operate turnarounds of mega cruise ships.

With a total investments of over 15 million euros, the new Terminal A was inaugurated in April 2008, just in time 14 months after works started. It has a total of 6.200 sqm. divided in two main sections: check-in with 44+21 counters and luggage claiming area with 4 luggage conveyors. It has been designed under the last requirements concerning security, comfort, fast processing and architectural image and fully complying with International Ship and Port Security Code (ISPS).

The 2 mobile gangways specially designed for the new generation of ships (Epic, Oasis of the Seas, Carnival Dream) and luggage conveyors, ensure passengers not to be mixed with trucks, forklifts and handling staff.

### General services

- Police – Immigration • Metal detectors • X-Ray machines • Air conditioning • 2 Passenger gangways • Luggage conveyors • Seamless airlines check-in • Luggage delivery to hotel, airport or final destination • Public telephones • Foreign exchange • Duty free shops • Souvenir shops • Bar - Restaurant • VIP Lounge • Parking area for buses • Shuttle bus to city centre • Taxi rank

### Ship services

- Fresh water supply with a loading capacity of 25 ton / hour per hose. Combined capacity of up to 500-550 ton/hour • On-board ID telephone connections • Computer connections for inbound operations • Waste and garbage disposal • Sewage disposal • Recycling

### Characteristics

WHARF	INDOOR AREA	BERTHING LINE
ADOSSAT	6.500 m <sup>2</sup>	700 m (A+B)
SHIP LENGTH	DRAUGHT	WHARF WIDTH
UNLIMITED	12 m	22 m
WHARF HEIGHT	TURNAROUND	DISTANCE FROM THE CITY
2.1 m	4.500	2 Km



## TERMINAL B



This turnaround cruise Terminal of Creuers del Port de Barcelona S.A., inaugurated in April 2005 with a total investment of over 10 million euros, was designed to operate home port calls of mega cruise ships up to 150.000 ton and 4.500 passengers. Terminal B has a total of 6.500 sqm. divided in two main areas: check-in area with 46 counters and luggage claiming area with 4 luggage conveyors. It offers the last requirements concerning security, comfort, fast processing and architectural image, and it is equipped with 2 mobile gangways to avoid passengers crossing pier traffic.

This terminal B has been designed by Miami architectural firm BEA International, fully complying with International Ship and Port Security Code (ISPS).

A continuous fix concourse connects Terminal A and Terminal B, enabling easy home port operation of Oasis of the Seas class cruise ships by splitting its 6.000 passengers through the 2 Terminals.

### General services

- Police – Immigration • Metal detectors • X-Ray machines • Air conditioning • 2 Passenger gangways • Luggage conveyors • Seamless airlines check-in • Luggage delivery to hotel, airport or final destination • Public telephones • Foreign exchange • Duty free shops • Souvenir shops • Bar - Restaurant • VIP Lounge • Parking area for buses • Shuttle bus to city centre • Taxi rank

### Ship services

- Fresh water supply with a loading capacity of 25 ton / hour per hose. Combined capacity of up to 500-550 ton/hour • On-board ID telephone connections • Computer connections for inbound operations • Waste and garbage disposal • Sewage disposal • Recycling

### Characteristics

WHARF	INDOOR AREA	BERTHING LINE
ADOSSAT	6.500 m <sup>2</sup>	700 m (A+B)
SHIP LENGTH	DRAUGHT	WHARF WIDTH
UNLIMITED	12 m	22 m
WHARF HEIGHT	TURNAROUND	DISTANCE FROM THE CITY
2.1 m	4.500	2 Km



## TERMINAL C



Since 2010 the Terminal C has been improved with a new additional passenger embarkation system, comprising 2 mobile gangways, fix concourse and vertical communications building (escalators, lift and stairs).

### General services

- Police – Immigration • Metal detectors • X-Ray machines • Air conditioning • 2 Passenger gangways • Luggage conveyors • Seamless airlines check-in • Luggage delivery to hotel, airport or final destination • Public telephones • Foreign exchange • Duty free shops • Souvenir shops • Bar - Restaurant • VIP Lounge • Parking area for buses • Shuttle bus to city centre • Taxi rank

### Ship services

- Fresh water supply with a loading capacity of 25 ton / hour per hose. Combined capacity of up to 500-550 ton/ hour • On-board ID telephone connections • Computer connections for inbound operations • Waste and garbage disposal • Sewage disposal • Recycling

### Characteristics

WHARF	INDOOR AREA	BERTHING LINE
ADOSSAT	4.100 m <sup>2</sup>	630 m (C+D)
SHIP LENGTH	DRAUGHT	WHARF WIDTH
UNLIMITED	12 m	23 m
WHARF HEIGHT	TURNAROUND	DISTANCE FROM THE CITY
2.1 m	3.800	2.5 Km



## TERMINAL D



The Palacruceros is a state-of-the-art facility of almost 10.000 sqm in two main floors with two airbridges designed by Studio Vicini. Among its services it is to enhance the VIP lounge, the Childrens room, a shopping center, the Palacafé with its wonderful sea view terrasse or the Crew Lounge, all areas specially created to satisfy both needs of embarking passengers and crew members.

The total amount invested in its construction, which has been wholly financed by the italian company Costa Crociere S.p.A., has been 12 million euros.

The terminal has preference for Carnival Corporation ships under a neutral management.

### General services

- Police - Immigration • Metal detectors • X-Ray machines • Air conditioning • 2 Passenger gangways • Luggage Handling • Meet & Greet-Ground service • Public telephones • Foreign exchange • Duty free shops • Souvenir shops • Bar - Restaurant-Terrasse • VIP Lounge • Children's room • Crew members rom • Internet point • Parking area for buses • Shuttle bus to city centre • Taxi rank • Parking area for private transfers

### Ship services

- Fresh water supply with a loading capacity of 25 ton / hour per hose. Combined capacity of up to 500-550 ton/ hour • On-board ID telephone connections • Computer connections for inbound operations • Waste and garbage disposal • Sewage disposal • Recycling

### Characteristics

WHARF	INDOOR AREA	BERTHING LINE
ADOSSAT	10.500 m <sup>2</sup>	630 m (D+C)
SHIP LENGTH	DRAUGHT	WHARF WIDTH
UNLIMITED	12 m	22 m
WHARF HEIGHT	TURNAROUND	DISTANCE FROM THE CITY
2.1 m	4.500	2.5 Km





**General services**

- Police - Immigration • Metal detectors • X-Ray machines • Air conditioning • 2 Passenger gangways • Luggage conveyors • Luggage delivery to hotel, airport or final destination • Public telephones • Foreign exchange • Duty free shops • Souvenir shops • Bar - Restaurant • VIP Lounge • Parking area for buses • Shuttle bus to city centre • Taxi rank

**Ship services**

- Fresh water supply with a loading capacity of 25 ton / hour per hose. Combined capacity of up to 500-550 ton/hour • On-board ID telephone connections • Computer connections for inbound operations • Waste and garbage disposal • Sewage disposal • Recycling

**TERMINAL WTCB**



The state-of-art World Trade Center is located at the Barcelona Wharf, with two international cruise terminals and a total of 720 meters of berthing line. The North Terminal is prepared to give service to medium-size vessels and South Terminal can receive two ships, the biggest one up to 253 meters long. Both terminals are located at walking distance to city center.

Total investment of Creuers del Port de Barcelona, SA, amounts 14.5 million.

**Characteristics**

**TERMINAL WTCB / NORTH**

WHARF	INDOOR AREA	BERTHING LINE
BARCELONA	5.000 m <sup>2</sup>	230 m
SHIP LENGTH	DRAUGHT	WHARF WIDTH
169 m	8 m	14 m
WHARF HEIGHT	TURNAROUND	DISTANCE FROM THE CITY
2.5 m	800	400 m

**TERMINAL WTCB / SOUTH**

WHARF	INDOOR AREA	BERTHING LINE
BARCELONA	5.000 m <sup>2</sup>	330 m
SHIP LENGTH	DRAUGHT	WHARF WIDTH
330 m	8 m	14 m
WHARF HEIGHT	TURNAROUND	DISTANCE FROM THE CITY
2.5 m	1.400	400 m

**EAST**

WHARF	INDOOR AREA	BERTHING LINE
BARCELONA	-	160 m
SHIP LENGTH	DRAUGHT	WHARF WIDTH
169 m	8 m	20 m
WHARF HEIGHT	TURNAROUND	DISTANCE FROM THE CITY
2.5 m	1.500	400 m



## SERVICES, SECURITY & ENVIRONMENT

Port facilities adapted to the operating needs of our clients, highly trained personnel with maximum security in all operating procedures of ships as well as collaboration among the authorities and security forces are some of the factors that make our port safe and reliable.

In our terminals we have developed the highest standards of security. We follow strict guidelines to guarantee all cruise needs in terms of safety and security. Implementation of ISPS Code to SOLAS is one of our strengths.

We have successfully exceeded the inspection of the new European Union Regulation (CE) 125/2004, which essentially states that European ports have to apply measures which the ISPS code stated as mere recommendations, thus increasing the required level of security.

One of the main environmental matter for the ports is the reception of ships waste. Thus, the Port of Barcelona is prepared and equipped with specialized facilities devoted to collect different kinds of waste.

For Marpol I (hydrocarbon liquid), II (chemicals), IV (black and grey waters) waste there is a certified treatment plant located at the port area, and for Marpol V (rubbish and cargo) waste there is also a certified facility.

All the port operations are based towards the efficiency and the environmental responsibility. Therefore, the Port of Barcelona complies with all the current legislation and also has established specific action procedures for having the necessary material and human resources to achieve these objectives in the most

efficient way. Because of this, aspects such as the waters, traffic roads or gardening are taken with special care to provide the best image to the terminal users.

# BARCELONA



## Barcelona, a lifestyle!

Barcelona, the capital of Catalonia, is one of the leading tourism destinations and the foremost cruise port in Europe. The city provides a unique experience to the visitor: mild climate, a vibrant cultural scene, fine shopping, rich gastronomy and not forgetting the people of Barcelona, always ready to help newcomers feel welcome.

The variety of sightseeing tours include the Catalan Art Nouveau (Modernisme), masterpieces (the Sagrada Família Basilica, Park Güell, Casa Batlló and Casa Milà), the Gothic Quarter which is one of the best preserved medieval enclaves in Europe, the world famous boulevard La Rambla, the Montjuïc area (MNAC, Joan Miró Foundation, Olympic Ring), the Picasso Museum...

For those who love shopping, Barcelona offers a 5 kilometre-long Shopping Line, Europe's largest open-air shopping area: a kaleidoscope of imagination and quality which transforms the city into a major shopping showcase accessible to everyone. Barcelona's characteristic urban design offers an endless series of retail outlets which invite you to stroll and shop as you explore the city.

Gastronomy is one of the areas in which Barcelona really shines. Mediterranean diet, made from seasonal produce, comes to our restaurants prepared by the skilful hands of world renowned chefs. Barcelona has 20 Michelin-starred restaurants which feature in the prestigious Michelin Guide.



## "Barcelona is one of the 10 cities in the world which must be visited once in a lifetime"

National Geographic Magazine

### General characteristics

**1,62**  
million  
inhabitants

**18,3 °C**  
**64,9 °F**  
average  
temperature  
mild climate all year round

**4,58**  
Km  
of beaches

### Ranking as a tourist destination

**15 th**  
150 World Top City  
Destinations Ranking  
(Euromonitor International)

**10% GDP**  
tourism: 10% of the  
city's GDP

**7,4**  
million tourists  
(2012)



**15,9**  
million  
overnights  
(2012)



### Hotels

Hotel capacity 2012

**352** hotels / **33.362** rooms

**65,2 %** of rooms in 4 & 5 \* hotels

Average annual hotel occupancy rate 2012

**78,8 %** of rooms

### Communications and transport links

Barcelona to

High speed train to

**Madrid / Sevilla / Málaga** (Spain)  
/ **Paris** (France) in 2013

Barcelona to

Main cities in Europe and growing number  
of intercontinental flights

Barcelona to

**Balearic Islands** (Spain)  
**Genova / Civitavecchia** (Italy)

### BARCELONA IS CULTURE

- 2,000 years of history
- Legacy of different civilizations: Iberians, Romans, Arabs, Christians
- Capital of Catalan Art Nouveau (Modernisme). Antoni Gaudí (1852-1926)

### Architecture and urban planning

- 9 World Heritage Sites (UNESCO)
- Royal Institute of British Architects (RIBA) Gold Medal awarded to Barcelona for its urban regeneration
- The Eixample district: Modernista buildings open air museum

### City of artists and geniuses

- Antoni Gaudí, Pablo Picasso, Joan Miró, Antoni Tàpies, Josep Carreras, Montserrat Caballé, Ferran Adrià

### Cultural dynamism

- 3 concert halls, 66 museums, 39 theatres, 80 music and theatre festivals and seasons
- Trend-setting festivals: Primavera Sound, SONAR, International Jazz Festival
- New Design museum (Disseny Hub Barcelona) to open in 2013
- March 9, 2013: 50th anniversary Picasso Museum
- September 11, 2013: New "el Born" Cultural Center
- Park Güell will implement an entrance fee.

### A walkable city

- Compact historic centre
- Mild climate, open-air terraces all year round
- Walks along the seafront and beaches

### Gastronomy

- Mediterranean cuisine: fresh seasonal products
- 20 Michelin Guide starred restaurants
- Tapas restaurants: miniature gastronomy
- "La Boqueria" market on La Rambla

### Shopping

- Walking - shopping - visiting
- The Barcelona Shopping Line: 5 km of

architecture, culture, shops and gastronomy

- Tax free: VAT refunds in the centre of Barcelona
- Leading world and local brands

### Sport

- Sport clubs with a century-old tradition
- European and world championships and the 1992 Summer Olympic Games
- Landmark events: Formula 1 GP, ATP Tennis Tournament, MotoGP, Marathon...
- Futbol Club Barcelona: the city's sporting ambassador around the world

**2013:** World Handball Championship (January), X Games (May), World Swimming Championship (July), Tall Ship Regatta (September)

### Unique experiences: Barcelona Premium

- 5 \* GL hotels: 10 / 5 \* hotels: 4 / 4 \* hotels: 1 / Luxury Apartments: 4
- 20 Michelin starred restaurants
- Unique experiences: drive a Formula 1 car, gain VIP access to F.C. Barcelona matches, take a helicopter ride over the city, and take a private tour of a modernista house designed by Gaudí...

### New projects

#### 2013-2014

+ 19 hotels / + 1.360 rooms . High-speed train (AVE) Barcelona-Paris. DHUB - Design Museum



D.O. Penedès

A vinicultural zone **40 km from Barcelona**, is one of the most important land producing prestigious wines and cavas. The main centers in the zone are **Vilafranca del Penedès** – where the visitor finds the VINSEUM, the Cultures of Wine Museum – and **Sant Sadurn d'Anoia**, the cava capital. The region offers a wide range of activities related with wine and cava products.



Colònia Güell

Catalonia offers a rich **industrial patrimony** related with technology and work, two of her most characteristics aspects.

Two examples:

**24 km from Barcelona**, **Terrassa**, with the headquarters of the Science and Technology Museum of Catalonia. **15 Km from Barcelona**, **Santa Coloma de Cervelló**, where is placed the Colònia Güell- consider as World Heritage by the UNESCO.



Sitges

**Sitges, 35 km from Barcelona**, is an old and calm Mediterranean fishermen village. Lots of artists and visitors have been captivated by his bohemian and cosmopolitan character. Visitor breaths art in each corner of its old quarter. **Cau Ferrat**, home and atelier of Santiago Rusiñol, painter and writer, and the **Maricel Museum**, are two of the main centers showing the intense cultural life in the village during XIX and XX centuries, with works of art from important painters and sculptors as Picasso, Casas, Nonell, Mas I Fontdevila, Llimona, Zuloaga or el Greco and one of the best European forged iron collection.

## CATALONIA

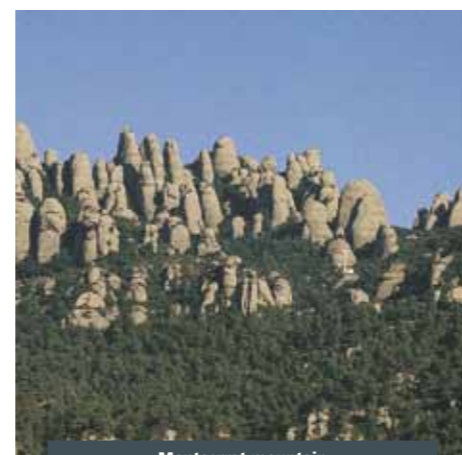


### *Catalonia, a Mediterranean and millenial destination*

Catalonia is a varied tourist destination, where traveler finds an adapted offer to each need or requirement. A rich land with thousand-year-old history and her own language and culture able to offer a great number of charms to the visitors: culture, nature, gastronomy, sports and many other possibilities.

A great welcome capacity and excellent equipments have covered Catalonia into a main tourist European zone.

Additional information:  
[www.catalunya.com](http://www.catalunya.com)



Montserrat mountain

**Montserrat mountain, 60 Km from Barcelona**, is one of the most singular Catalonian landscape. The originality and grandeur of this protected natural space, the image of the patron virgin of Catalonia known as "**la Moreneta**", the basilica, monastery, library and the famous children chorus converts this visit an indispensable one.

## BARCELONA Airport



The Barcelona airport is a modern and practical space that fully satisfies the requirements of passengers and companies. It has been consolidated as a crucial facility in the Mediterranean and Southern Europe. With the Terminal T1, the airport is ready to welcome 55 million passengers and 90 operations par hour. This terminal has been designed as a center of distribution and connection of flights but also as a great center of services.

Among those services, since May 2010 Barcelona Airport there is a special one for the cruise passengers. Last May the airport of Barcelona arranged a large space in Terminal T1 for the check in of this kind of passengers with 14 check in counters in a specific hall. This special operation has been done with the passengers flying with Air France, British Airways, KLM, Lufthansa and American Airlines.

Additionally, in summer 2011 the airport implemented baggage check-in also for those passengers that arrive to Barcelona by plane and continue their journey on a cruise ship. In addition, since 2008, Delta Airlines executes the check in between port and airport. For this operation, the airport has set up 16 check-in equipments in the port facilities. The luggage is transferred directly to the airport and controlled by the Automatic Treatment System of Luggage.

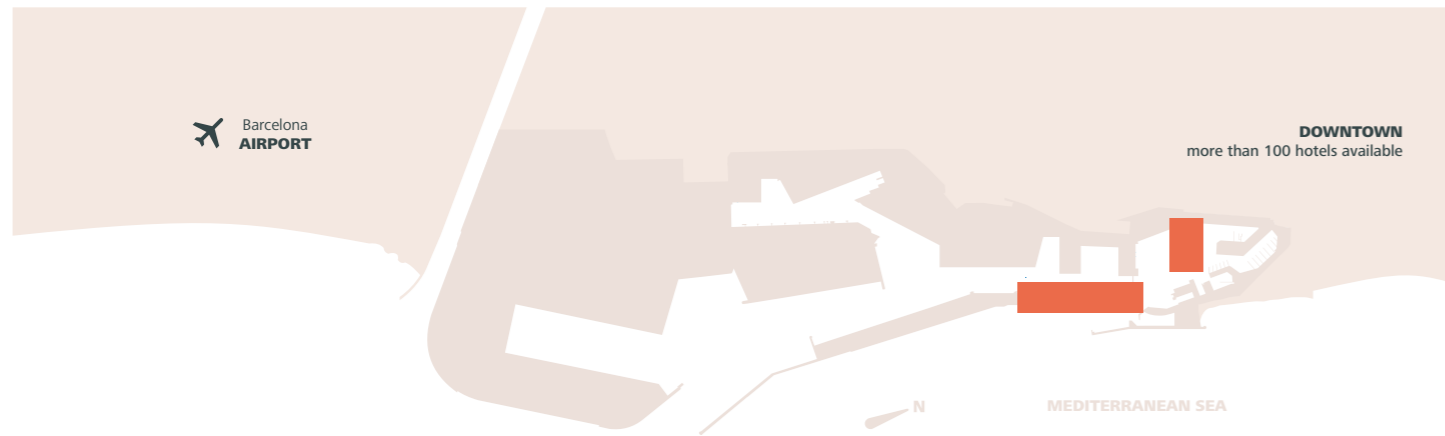
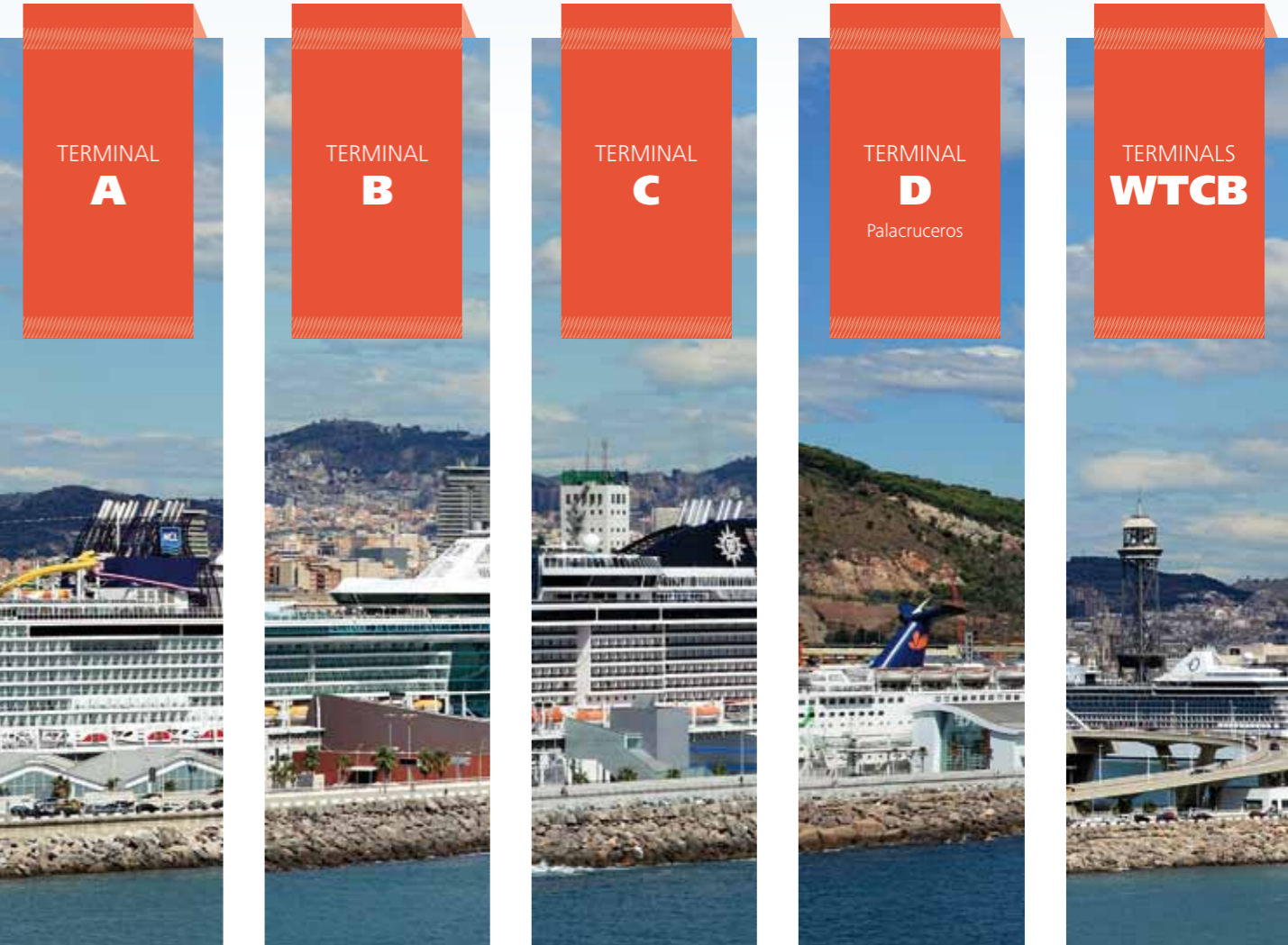
These different services offered to the cruise passenger makes easier the arrival or departure from Barcelona and raise the quality of the service.



### Direct flights to main European airports and direct international connections\*

✈ <b>Barcelona / New York (Newark)</b> (7 flights per week) UNITED AIRLINES	✈ <b>Barcelona / New York (JFK)</b> (14 flights per week) AMERICAN AIRLINES / DELTA AIRLINES
✈ <b>Barcelona / Philadelphia</b> (7 flights per week) US AIRWAYS	✈ <b>Barcelona / Miami</b> (7 flights per week) AMERICAN AIRLINES
✈ <b>Barcelona / Atlanta</b> (7 flights per week) DELTA AIRLINES	✈ <b>Barcelona / Montreal</b> (5 flights per week) AIR TRANSAT / AIR CANADA
✈ <b>Barcelona / Toronto</b> (11 flights per week) AIR CANADA / AIR TRANSAT / SUNWING AIRLINES	✈ <b>Barcelona / São Paulo</b> (3 flights per week) SINGAPORE AIRLINES
✈ <b>Barcelona / Singapore</b> (3 flights per week) SINGAPORE AIRLINES	✈ <b>Barcelona / Dubai</b> (7 flights per week) EMIRATES
✈ <b>Barcelona / Doha</b> (7 flights per week) QATAR AIRWAYS	

\* Not confirmed for summer 2013



Distance from the city **12** KM

Barcelona AIRPORT Port de Barcelona



Transport links

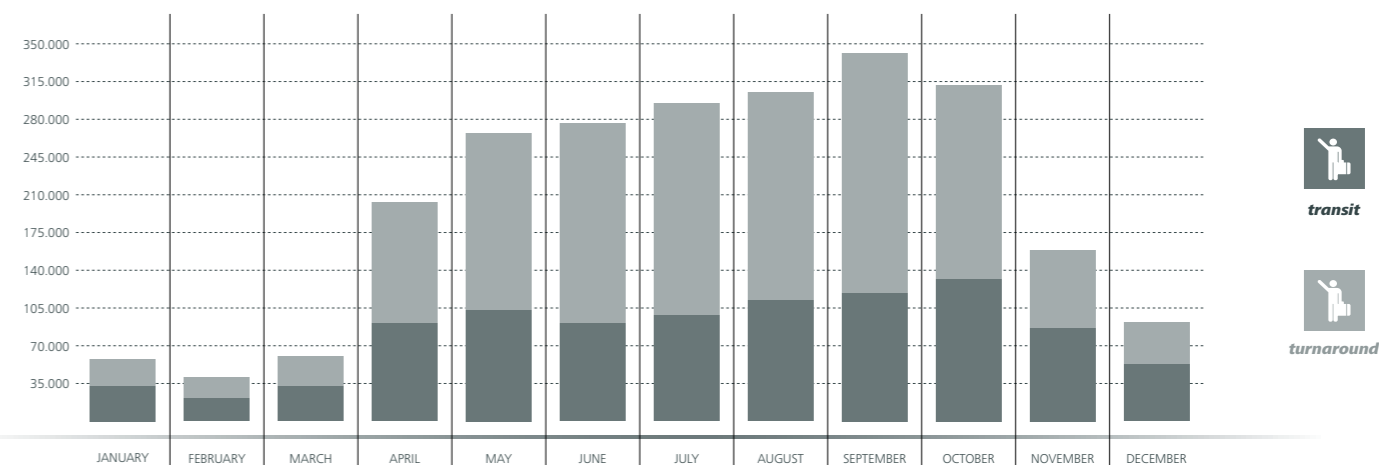
BUS TRAIN / SUBWAY TAXI



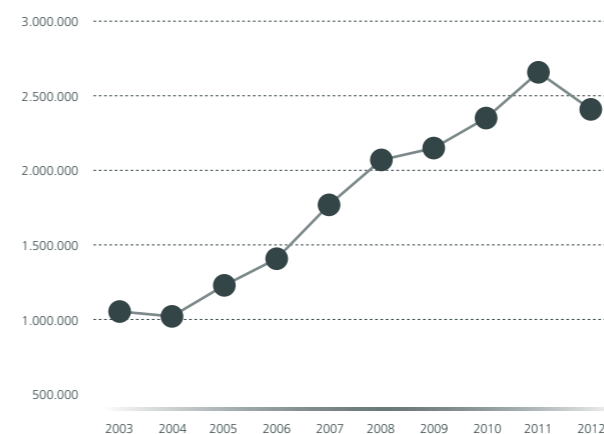
**Operations 2012**

	CALLS	DISEMBARKING	EMBARKING	TRANSIT	TOTAL PAX
JANUARY	15	12.594	12.370	32.700	<b>57.664</b>
FEBRUARY	10	9.604	10.119	21.263	<b>40.986</b>
MARCH	24	12.379	15.654	31.967	<b>60.000</b>
APRIL	84	56.959	55.810	90.400	<b>203.169</b>
MAY	97	78.058	85.472	103.198	<b>266.728</b>
JUNE	78	91.862	94.029	90.737	<b>276.628</b>
JULY	76	97.772	98.822	98.048	<b>294.642</b>
AUGUST	79	96.900	95.990	112.061	<b>304.951</b>
SEPTEMBER	108	113.048	109.413	118.889	<b>341.350</b>
OCTOBER	107	91.466	88.317	132.036	<b>311.819</b>
NOVEMBER	64	38.026	34.507	86.247	<b>158.780</b>
DECEMBER	32	17.786	21.426	52.705	<b>91.910</b>
<b>TOTAL</b>	<b>774</b>	<b>716.454</b>	<b>721.929</b>	<b>970.251</b>	<b>2.408.634</b>

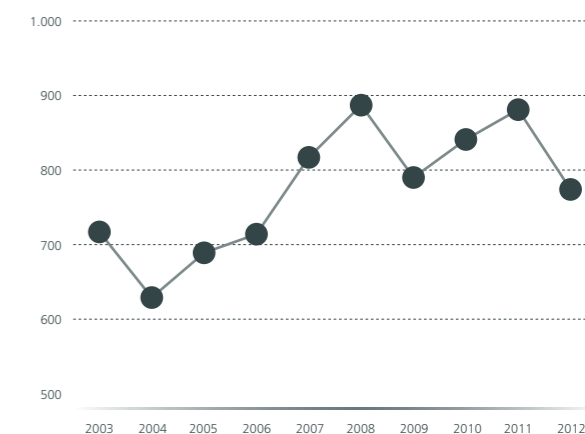
**Passengers 2012 (transit and turnaround)**



**Passengers evolution (2003 / 2012)**



**Calls evolution (2003 / 2012)**





### Wharf and terminals characteristics

	TERMINAL A	TERMINAL B	TERMINAL C	TERMINAL D PALACRUCEROS	TERMINAL WTCB NORTH	TERMINAL WTCB SOUTH	WTCB EAST
WHARF	ADOSSAT	ADOSSAT	ADOSSAT	ADOSSAT	BARCELONA	BARCELONA	BARCELONA
INDOOR AREA	6.500 m <sup>2</sup>	6,500 m <sup>2</sup>	4,100 m <sup>2</sup>	10,000 m <sup>2</sup>	5,000 m <sup>2</sup>	5,000 m <sup>2</sup>	-
BERTHLING LINE	700 m (A+B)	700 m (B+A)	630 m (C+D)	630 m (D+C)	230 m	430 m	160 m
SHIP LENGTH	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	169 m	253 m	205 m
DRAFT	12 m	12 m	12 m	12 m	8 m	8 m	8 m
WHARF WIDTH	22 m	22 m	23 m	22 m	14 m	14 m	20 m
WHARF HEIGHT	2.1 m	2.1 m	2.1 m	2.1 m	2.5 m	2.5 m	2.5 m
TURNAROUND	4.500 🚢	4,500 🚢	3,800 🚢	4,500 🚢	800 🚢	1,400 🚢	1,500 TRANSIT
DISTANCE FROM THE CITY	2 km	2 km	2.5 km	2.5 km	400 m	400 m	400 m

### General services

	TERMINAL A	TERMINAL B	TERMINAL C	TERMINAL D PALACRUCEROS	TERMINAL WTCB NORTH	TERMINAL WTCB SOUTH
POLICE - IMMIGRATION	•	•	•	•	•	•
METAL DETECTORS	•	•	•	•	•	•
X-RAY MACHINES	•	•	•	•	•	•
AIR CONDITIONING	•	•	•	•	•	•
Passenger GANGWAYS	•	•	•	•	•	•
LUGGAGE CONVEYORS	•	•	-	-	•	•
LUGGAGE HANDLING	-	-	•	•	-	-
PUBLIC TELEPHONES	•	•	•	•	•	•
FOREIGN EXCHANGE	•	•	•	•	•	•
DUTY FREE SHOPS	•	•	•	•	•	•
SOUVENIR SHOPS	•	•	•	•	•	•
BAR - RESTAURANT	•	•	•	•	-	-
INTERNET POINT	-	-	-	•	-	-
VIP LOUNGE	•	•	-	•	-	-
CHILDREN'S ROOM	-	-	-	•	-	-
CREW MEMBERS ROOM	-	-	-	•	-	-
PARKING AREA FOR PRIVATE TRANSFERS	•	•	•	•	•	•
SHUTTLE BUS TO CITY CENTRE	•	•	•	•	-	-
TAXI RANK	•	•	•	•	•	•
LUGGAGE DELIVERY TO FINAL DESTINATION	•	•	•	-	•	•
SEAMLESS AIRLINES CHECK-IN	•	•	•	•	-	-

### Ship services

	TERMINAL A	TERMINAL B	TERMINAL C	TERMINAL D PALACRUCEROS	TERMINAL WTCB NORTH	TERMINAL WTCB SOUTH
FRESH WATER SUPPLY	•	•	•	•	•	•
ON-BOARD ID TELEPHONE CONNECTIONS	•	•	•	•	•	•
COMPUTER CONNECTIONS FOR IN-BOND OPERATIONS	•	•	•	•	•	•
WASTE AND GARBAGE DISPOSAL	•	•	•	•	•	•
SEWAGE DISPOSAL	•	•	•	•	•	•
RECYCLING	•	•	•	•	•	•

## Cruise Agents

### Baleares Consignatarios, SL

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08003 Barcelona  
T +34 93 319 63 18  
F +34 93 319 01 09  
barcelona@balearesconsignatarios.com  
www.balearesconsignatarios.com

### Bergé Marítima, SL

Avda. Ports d'Europa 100, 2ª planta  
Service Center ZAL  
08040 Barcelona  
T +34 93 552 54 59  
F +34 93 396 94 16  
consignacion.bcn@berge-m.es

### E. Erhardt y Cia. Barcelona

Entença, 95, 3r, 1a  
08015 Barcelona  
T +34 93 342 77 03  
F +34 93 481 39 74  
barcelona@erhardt.es  
www.erhardt.es

### Inter cruises, Shore side & Port Services

Moll de Barcelona s/n  
World Trade Center Barcelona. Edifici Nord. 4ª planta  
08039 Barcelona  
T +34 93 297 29 00  
F +34 93 318 81 18  
i.intercruises@intercruises.com  
www.intercruises.com

### Italmar 3000, SL

Ronda San Pedro, 19-21, 7º 5ª  
08010 Barcelona  
T +34 93 268 82 70  
F +34 93 319 94 43  
italmar@italmar.net  
www.italmar.net

### Marítima del Mediterráneo, SA

Edifici Norai. Carrer de l'Atlàntic 112-120 (ZAL)  
08040 Barcelona  
T +34 93 298 77 77  
F +34 93 298 77 75  
opsbcn@marmedsa.com  
www.marmedsa.com

### Mediterranean Shipping Cruises

Foc, 30-36  
08038 Barcelona  
T +34 93 508 23 00  
epallavicini.bcn@mscspain.com  
www.msccruises.com

### Pérez & Cía

Via Laietana, 33, 3r, 2a  
08003 Barcelona  
T +34 93 481 73 10  
cruisesandyachts@cruises.perezycia.com  
www.pbagencies.com

### Transcoma Cruise & Travel

Plaça Duc de Medinacelli, 5, baixos  
08002 Barcelona  
T +34 93 344 25 00  
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jtorne@transcomacruises.com  
www.transcomacruiseandtravel.com

## Cruise Lines

- AIDA CRUISES
- AZAMARA CLUB CRUISES
- CARNIVAL CRUISE LINES
- CELEBRITY CRUISES
- CLIPPER GROUP
- CLUB MED CROISIÈRES
- COSTA CROCIERE SPA
- COLUMBIA SHIP MANAGEMENT LTD.
- COMPAGNIE DU PONANT
- CRYSTAL CRUISES INC.
- CUNARD LINE
- DELPHIN SEEREISEN
- DISNEY CRUISE LINE
- FRED. OLSEN CRUISE LINES LTD.
- HANSEATIC SHIPPING CO.
- HAPAG-LLOYD KREUZFAHRTEN
- HOLLAND AMERICA LINE INC
- IBEROCRUCEROS
- ISLAND CRUISES
- JAPAN CRUISE LINE INC.
- KRISTINA CRUISES
- LOUIS CRUISES
- MANO MARITIME LTD.
- MSC CROCIERE
- NORWEGIAN CRUISE LINE
- NYK CRUISE CO. LTD.
- OCEANIA CRUISES
- P&O CRUISES
- PRINCESS CRUISES
- PULLMANTUR GROUP
- REGENT SEVEN SEAS CRUISES
- ROYAL CARIBBEAN INTERNATIONAL
- SAGA SHIPPING COMPANY LTD.
- SEABOURN
- SEA CLOUD CRUISES
- SEADREAM YATCH CLUB
- SILVERSEA CRUISES LTD.
- THE WORLD
- THOMSON CRUISES
- TUI CRUISES
- V SHIPS
- THE WORLD

## Terminal Operators



### Creuers del Port de Barcelona

Estació Marítima Nord. Edifici WTC Barcelona  
Moll de Barcelona, s/n. 08039 Barcelona  
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cpb@creuers.es



### Palacruceros

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**Port de Barcelona**

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