
GENERAL CONDITIONS FOR ACCESS AND USE OF THE BOOKING CENTRE

1. Introduction

These general conditions for access and use of the booking centre (hereinafter "General Conditions"), regulate the access and use of the on-line booking centre of www.barcelonaturisme.com (hereinafter, BOOKING CENTRE), which has as its aim the booking by an individual or legal entity (hereinafter, the CLIENT) of hotel rooms offered by the booking centre.

The details of the person in charge of www.barcelonaturisme.com are:

CONSORCI TURISME DE BARCELONA
NIF: P5890003F
Rambla de Catalunya, 123 – Pral.
08008 Barcelona

In order to purchase the products provided by this Booking Centre you need to fill in the fields with the required information and accept the present General Conditions. When the CLIENT logs on to the Booking Centre, this acceptance means they agree fully and unreservedly with all the general conditions in the version published by Turisme de Barcelona.

Should the CLIENT not agree to the contents of these General Conditions they should press the button "Cancel", at the end of the page.

Orders can be placed in Catalan, Spanish, English and French.

2. Procedure for formalising the contract

2.1. Keying in the client's details

When the CLIENT logs on to the Booking Centre and wishes to contract its services, they must fill in the identification form. From this time onwards they will be a CLIENT of Turisme de Barcelona.

2.2. Formalising the contract

Once they have filled in the form, the CLIENT will be able to confirm the information about the booking they require, after previously consulting these General Conditions on the website itself. If the CLIENT continues with the booking process, this will be understood as acceptance of the booking process. In order to accept the booking of the rooms offered by the Booking Centre, click on "Pay for the booking" on the web page featuring the booking details. In order to guarantee payment of your booking as specified on the website, you will be asked to provide your credit card details. From this moment, the contract will be formalised and stored on the Turisme de Barcelona server. The CLIENT will be able to consult this information on line.

CONDITIONS OF THE CONTRACT

Before paying the guarantee you should know that this action is part of a contract between the hotel requested and yourself, and commits both parties to the following conditions:

The hotel undertakes, according to the previously agreed details, to provide the person/s included in the booking with all the services envisaged therein. The client undertakes to stay at the hotel specified in the booking, and this can only be changed by common consent between the client and the hotel. The client will pay the outstanding balance of the invoice during their stay at the hotel, at the prices listed at the time of booking and which are listed by the Booking Centre. Should the client decide to cancel their booking within 48 hours prior to arrival at the hotel, they will not be entitled to a refund of the booking guarantee paid by them (the client). If they cancel more than 48 hours before arrival, the Booking Centre will refund the given amount, deducting the corresponding bank charges.

For any questions you may have regarding these General Conditions:

Tel. +34 932 853 833
E-Mail: teltur@barcelonaturisme.com